Riding instructions for a mid-drive bike

When riding a Mid-Drive bike, release some pressure on the pedals whilst changing gears.

When approaching a stop, shift down into one of the lower gears ready to ride off again. This reduces the load on the motor.

For the Ascent MD bikes, customers who use the thumb throttle need to use it only when the bike is in the lower gears (Gears 1 to 4).

Also when climbing a hill it is better to limit the use the throttle as excessive throttle use can damage the motor. So better to use pedal assist (PAS) as much as possible when hill climbing.

In the event of a chain breakage, the chain on the Tranzit MD can be replaced with any 8-speed chain; the chain on the Ascent MD can be replaced with any 9-speed chain.